

Incident – Emergency – Crisis Cycle

Risk Management to
reduce likelihood

Emergency Management

OHS Mitigation strategies,
health enhancement and
accident reduction

Escalation of incident.
Threat to:
- Life
- Property
- Environment

Crisis Management

- Public outrage
- Multiple deaths
- Significant media interest
- Political interest/ involvement
- Major disruption to service

- Media interest
- Potential interruption to services

Emergency Response

Return to normal business

Recovery

Operational line
management resolution

Escalation of emergency
or specific crisis event
threat to:
- Business Continuity
- Business Reputation
- Legal & Litigation Against
Business

