

TRUSCOTT

Crisis Leaders

QUESTIONS WE NEED TO ASK WHEN PREPARING A CRISIS, EMERGENCY & BUSINESS CONTINUITY MANAGEMENT SYSTEM

- Does a HSE Management System exist?
- What SecMS exists?
- Does a Risk Management Framework exist?
- What is the company's risk appetite?
- What the top 5 commercial exposures?
- What are the top 5 operational risks?
- What insurance policies exist?
- What Corporate Governance policies exist?
- What CEMS related policies, plans and procedures already existing from the Boardroom through to the front gate?
- What BCM plans exist?
- What crises and emergencies have occurred in the past?
- What is your organizational structure?
- Where are all geographical operating areas?
- Are there 24/7 locations?
- What is ownership and Board structure?
- How does the switchboard operate?
- Does a Call Centre exist?
- Does an Emergency Control Organization (ECO) exist?
- Where is the point of purchase and point of sale of all products and services?
- What IT DRP exist?
- What HRST and MST are in place?

- Who are critical dependencies and service providers?
- Who is the Crisis Champion? HSE? XA? Other?
- What regulators apply?